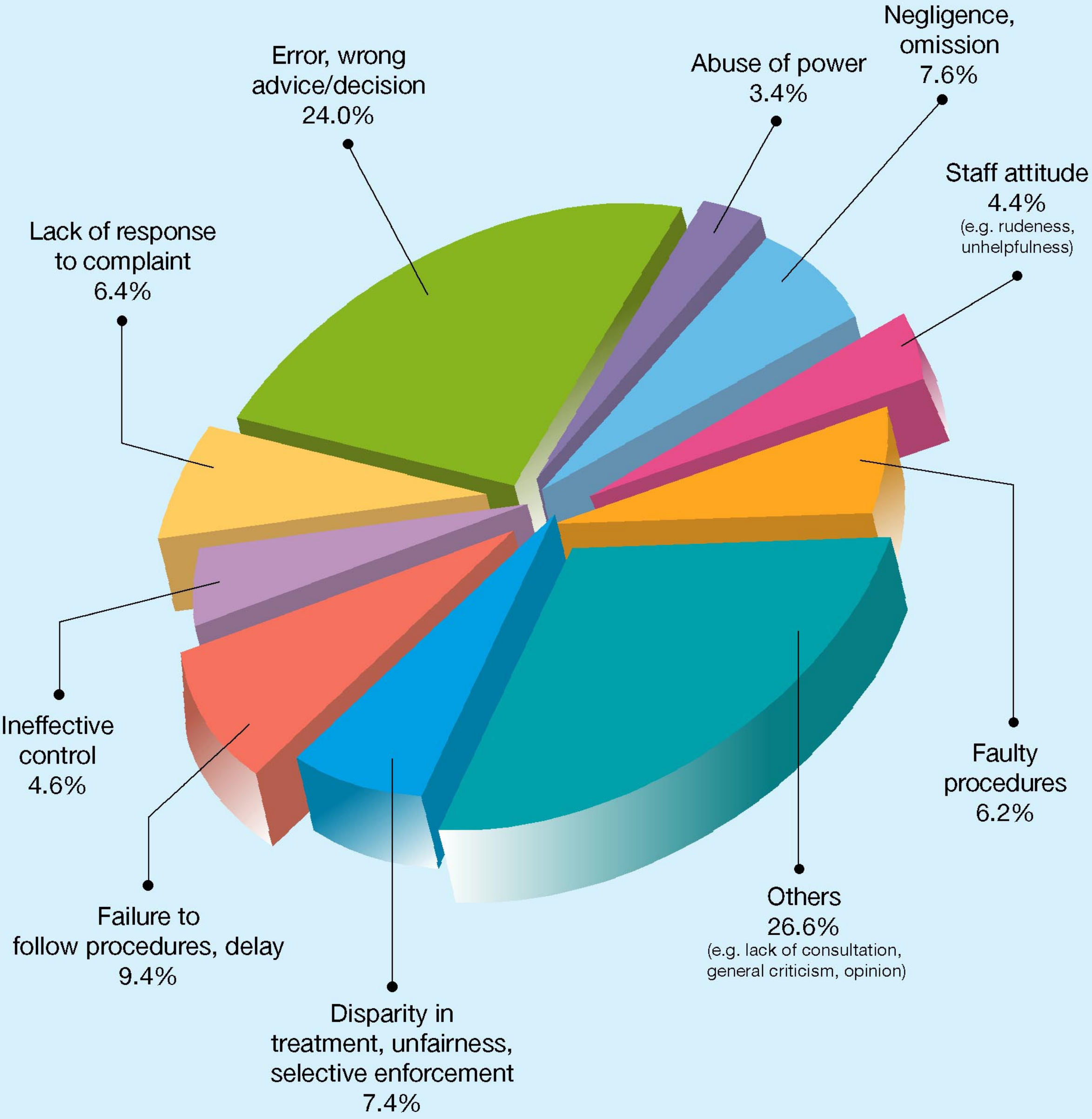Table 6 Nature of Complaints Concluded : 5,023 Cases